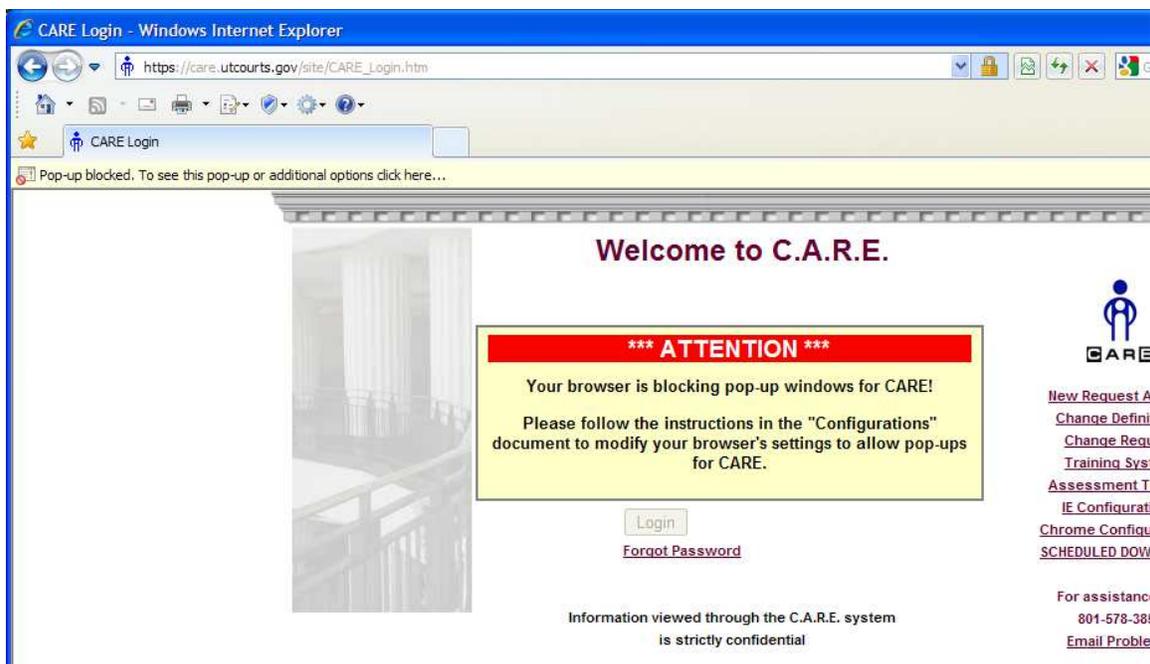


# Internet Explorer Configurations for CARE

This document contains configuration settings to run CARE on Internet Explorer without issues. These configurations have been tested on versions 6, 7, 8, 10 and 11.

## ***Allow Popup Windows***

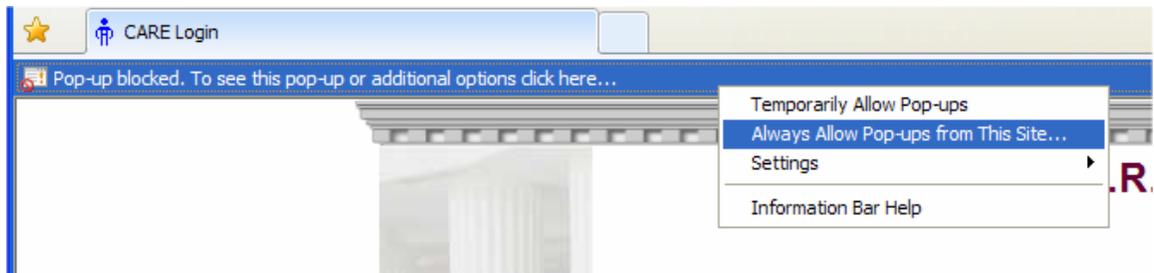
CARE makes extensive use of pop-up windows for editing the details of records. Issues will happen if your browser settings prevent it from launching pop-up windows for CARE. If you see an ATTENTION warning message like this:



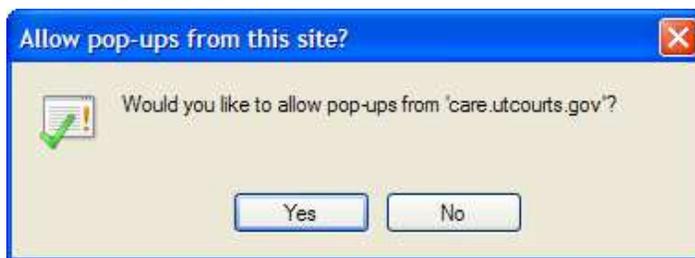
Then you must enable pop-up windows to use CARE. The process is very easy. The following images show how to do it on Internet Explorer version 8.

There are 2 ways you can enable pop-up windows.

- 1) Click the alert ribbon at the top of the browser window. Doing so will show this:

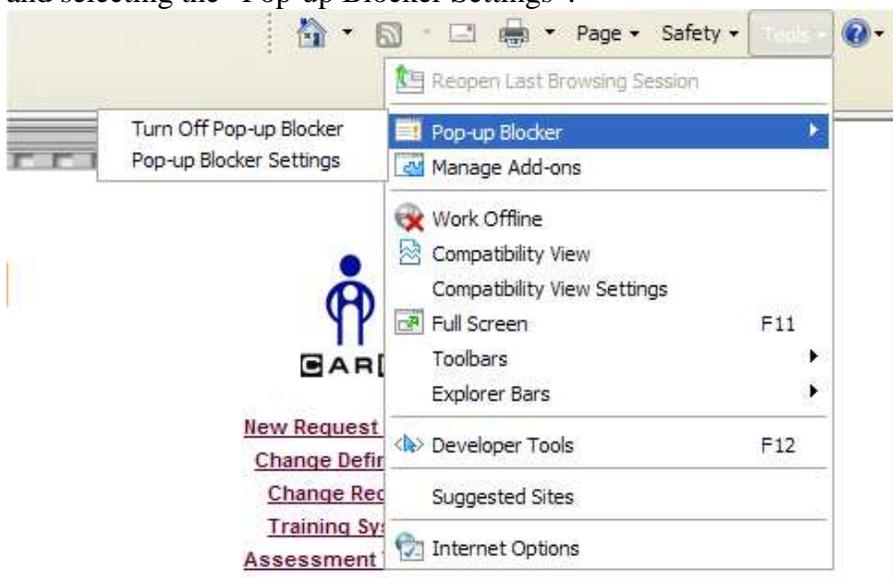


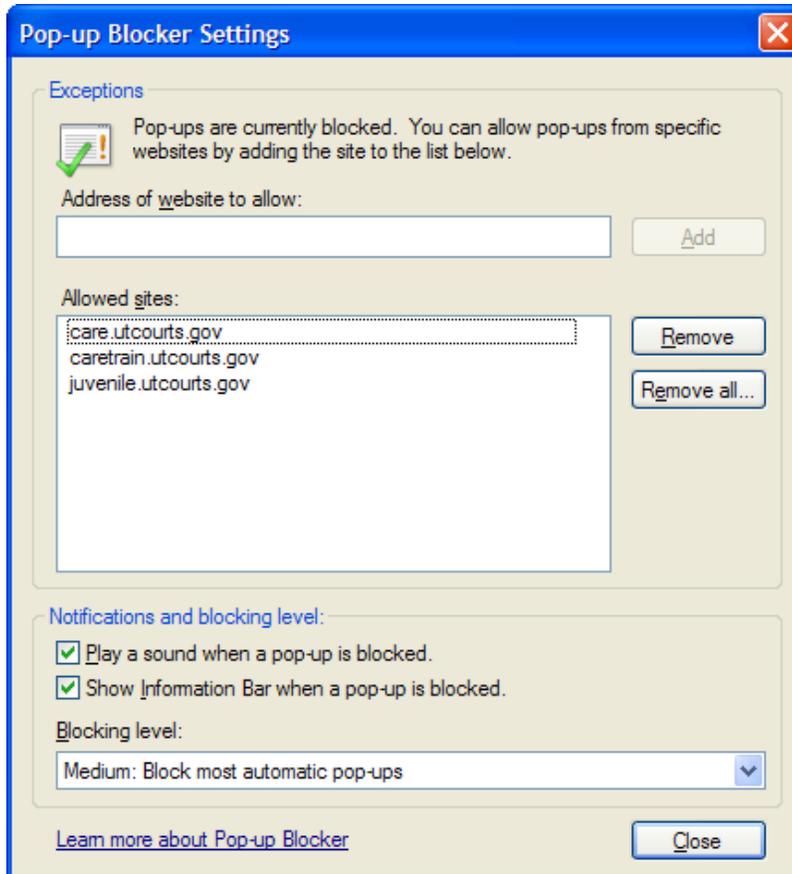
Clicking the Always Allow Pop-ups from This Site... will request confirmation:



Clicking “Yes” will reload the Login page and you can access CARE.

- 2) The second way is to open the Tools menu (sometimes displayed as a gear icon) and selecting the “Pop-up Blocker Settings”:





Make sure that “care.utcourts.gov” is in the list of Allowed sites.

Either process will set your browser configurations and make it so you can access CARE and pop-up windows will always work.

### ***Tabbed Browsing***

Many of the difficulties come about due to using a tabbed interface. To ensure that the pop-up windows from CARE display correctly you either need to disable tabs, or make sure the “Let Internet Explorer decide how pop-ups should open” is selected. The following configuration menu shows these options.

Configurations for tabs:

